

DEPARTMENT OF ADMINISTRATION

DIPATTAMENTON ATMENESTRASION

GENERAL SERVICES AGENCY

(Ahension Setbision Hinirat)
Telephone (Telifon): (671) 475-1705/1706



August 27, 2025

Invitation for Bid GSA-062-25 X-Ray Baggage Screening System

Questions and Concerns received from Medpharm on August 24, 2025.

1. Do you require a One (1) Year Warranty on Parts & Service plus another Three Years of Service and Maintenance post warranty? If so, including parts or service/labor only? OR One (1) Year Warranty on Parts & Service plus Two (2) Years Extended Warranty (w/Parts) for a total of Three (3) Years? One (1) Year Warranty on Parts & Service plus Two (2) Years Service and Maintenance (excluding Parts)? Response: The Guam Customs and Quarantine Agency (CQA) requires a one-year warranty on parts and service, along with an additional three years of service and maintenance after the warranty period for diagnostics, service, and labor only. Parts are not included for the post-three-year period.

Andriana Quitugua
Acting Chief Procurement Officer

Please Print	Please Print
ACKNOWLEDGMENT COPY	ACKNOWLEDGMI
Received By:	Received By:
Date:	Date:
Company/Name:	Company/Name:
Email To: gsaprocurement@gsadoa.guam.gov	Email To: gsaproo